



HYDROPOWER ENERGY & GENERAL CONSTRUCTION SP LLC

IMS POLICY

HYDROPOWER ENERGY & GENERAL CONSTRUCTION SP LLC also known as **HEGC** is committed to an operating philosophy based on openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to the communities within which we operate. Our vision is to exceed customer expectations for quality, safety, sustainability, cost, delivery and value. Additionally, we are dedicated to creating a profitable business culture that is based on the following principles:

OUR PEOPLE

HEGC is committed to equality in employment opportunity and rewards, embracing wholeheartedly the cultural diversity within the communities we call home. Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs.

The Management of HEGC is committed to:

- Achieve, sustain and improve the actual Quality/HSE Objectives provided in a manner that will continually meet the stated need of the clients in a cost-effective way;
- Facilitate all employees through active participation and consultation to establish effective OHS management system;
- Provide a documented assurance to Clients/Contractors and Staff that the intended level of service will be, is being and has been achieved;
- Establish and maintain a commitment to continual improvement in Quality/HSE Performance, Objectives and targets which comply to relevant Legislation/ other legal requirements and in house programs in order to encourage Prevention of Pollution, Safe Work Environment and pursue quality of service;
- Influence and encourage Clients/Contractors and Staff to adopt sustainable development Principles;
- To achieve these objectives, the Management of HEGC has decided to implement an IMS conforming to ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 as detailed in the IMS Policy Manual;
- The IMS will be used by all staff from date 01.10.2021 on all activities, projects, supplies and services that are provided or participated by HEGC
- Compliance with the requirements of the documented IMS is mandatory for all staff.

OUR CUSTOMER

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs while addressing all requests expeditiously without creating false expectations.

OUR COMMUNITY

HEGC is committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behavior in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution at our facilities. We proactively comply with all applicable safety, environmental, legal and regulatory requirements to which we subscribe


Ilias Abdo
CEO



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